

# Udo Weiser

Aliasname: Michaela  
Adresgegevens: Dorperheideweg 34 / 2139  
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Nationaliteit: Duits

curriculum-vitae online: [www.online-lernportal.de/cv-michaela-weiser](http://www.online-lernportal.de/cv-michaela-weiser)

## Werkervaring

- 11.04.2023 – 10.04.2024     **Customer Service / Inside Sales**  
**Wild Republic BV, Venlo, Nederland**  
**Referentie:** Audrey Forton  
E-Mail: aforton@wildrepublic.com
- Customer Service DE, AT, CH
  - Inside Sales
- 22.04.2019 – 11.04.2023     **Single Point of Contact**  
**CBD-Nature** via SSN Employment BV, Venlo, Nederland  
**Referentie:** Sascha Reinisch  
E-Mail: sr@gorillatech.de
- SEO, E-Mail-Marketing, Contentmarketing
  - Affiliate Marketing
  - Klantenservice, Order Management, Inventory

- 05.06.2018 – 13.02.2019    **Service Logistik OCE, Venlo**  
**Océ** via Manpower, Venlo, Nederland  
**Referentie:** Heidi Lederhilger, Supervisor  
Tel.: 0615119403, E-Mail: Heidi.lederhilger@oce.com
- Kanban Management & Ondersteuning
  - Voorraadbeheer
  - Replenishment
- 20.11.2017 – 07.03.2018    **Magazijnmedewerkster PVH / Tommy Hilfiger**  
**PVH** via Adecco Logistics, Venlo, Nederland
- Order verzamelen
  - Order inpakken
- 1.11.2015 – 20.11.2017    **Internetmarketing / E-Commerce**  
www.online-lernportal.de
- Website beheer, opbouw en design
  - Affiliatemarketing met blog artikelen
  - SEO, SEA, E-Mail-Marketing
- 03.2012 – 1.11.2015    **E-Commerce Affiliate Specialist voor DE, AT, CH, NL en BE**  
**Office Depot Int.**, E-commerce, Venlo, Nederlande
- Bannerdesign, Salesralley, Cashback-campagnes
  - Salesvalidation, Prijsvergelijking websites
  - Ebay Shopdesign en Artikel instellen
- 10.2011 – 03.2012    **Single point of contact voor Webshop Techdepot / XtremeOffice NL and DE**  
**Office Depot–Techdepot**, Venlo, Nederlande
- Orderverwerking, Product Support
  - Klachtenmanagement, Track und Trace

- 1998 – 2011                      **Senior PC-Technician**  
**Office Depot Int.**, Venlo, Nederland
- Desktop- en Serversupport, Hard- en Software
  - Second en third level support voor ca. 800 medewerkers  
Duits, Engels en Nederlands
  - Troubleshooting LAN/WAN, ActiveDirectory (Gebruiker  
aanmaken en beheeren), Printserver, Exchange, DHCP,  
Assetmanagement, en nog veel meer.
- 1995 – 1998                      **Productspecialist en Klantenservice**  
**Office Depot International** (Viking), Venlo, Nederland
- Product Support, Customer Relations Germany
- 1995 - 1995                      **Warehouse Manager**  
**ERACO GmbH** , Moers, Duitsland
- 1985 - 1994                      **Chauffeur, later inkoper**  
**Müller Moers GmbH** , Moers, Duitsland
- Verzenden en afleververkeer
- 1984 – 1985                      **Bezorger**  
**UPS**, Wesel, Duitsland
- Onderwijs**
- 1974 – 1979                      **Fachhochschulreife**  
Realschule Rheinkamp, Moers
- 1979 – 1983                      **Radio- en televisietechnicus**  
Beroepsopleiding Moers
- Maart 2001                      **Supporting Windows 2000 Professional & Server**  
Gildeopleiding, Roermond, Nederland
- September 2002                      **Netwerk Training Basics TCP/IP und Cisco ICND**  
Azlan Neuss, Duitsland

## Vaardigheden

EDV:	Magento 2, Odoo V11, SAP, AS400, MS-Windows, Linux, MS-Server, MS-Office, CMS, HTML, Wordpress. MS-BC17
Taalvaardigheden	Duits (nativ), Engels, Nederlands
Rijbewijzen	B en BE

## Hobby's en Interesses

Harp- en keyboard spelen  
Ontwikkeling van websites  
Zeilen Watersport  
Middeleeuwse re-enactment

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Staatsangehörigkeit: Deutsch

Lebenslauf online: [www.online-lernportal.de/cv-michaela-weiser](http://www.online-lernportal.de/cv-michaela-weiser)

## BERUFLICHER WERDEGANG

- 11.04.2023 – 10.04.2024    **Customer Service / Inside Sales**  
**Wild Republic BV, Venlo, Nederland**  
**Referenz:** Audrey Forton  
E-Mail: aforton@wildrepublic.com
- Customer Service DE, AT, CH
  - Inside Sales
- 22.04.2019 – 11.04.2023    **Single Point of Contact**  
**CBD-Nature B.V. via SSN Employment BV, Venlo, Nederland**  
**Referenz:** Sascha Reinisch  
E-Mail: sr@gorillatech.de
- SEO, E-Mail-Marketing, Contentmarketing
  - Affiliate Marketing
  - Kundenservice, Order Management, Inventory

- 05.06.2018 – 13.02.2019    **Service Logistik OCE, Venlo**  
**Océ** via Manpower, Venlo, Niederlande  
**Referenz:** Heidi Lederhilger, Supervisor  
Tel.: 0615119403, E-Mail: Heidi.lederhilger@oce.com
- Kanban Management
  - Vorratskontrolle
  - Replenishment
- 20.11.2017 – 07.03.2018    **Lagermitarbeiter PVH / Tommy Hilfiger**  
**PVH** via Adecco Logistics, Venlo, Niederlande
- Pick & Pack
- 1.11.2015 – 20.11.2017    **Internetmarketing / E-Commerce**  
www.online-lernportal.de
- Entwicklung, Design und Aufbau der Webseite
  - Affiliate Marketing via Blogartikel
  - SEA, SEO, E-Mail-Marketing
- 03.2012 – 1.11.2015    **E-Commerce Affiliate Specialist für DE, AT, CH, NL und BE**  
**Office Depot Int.**, E-commerce, Venlo, Niederlande
- Bannerdesign, Salesralley, Cashback-Kampagnen
  - Salesvalidation, Preisvergleichsportale
  - Ebay Shopdesign und Artikelsetup
- 10.2011 – 03.2012    **Single point of contact für Webshop Techdepot / XtremeOffice NL and DE**  
**Office Depot–Techdepot** Venlo, Niederlande
- Auftragsbearbeitung, Produkt Support
  - Reklamationsmanagement, Track und Trace

- 1998 – 2011                    **Senior PC-Technician**  
**Office Depot Int.**, Venlo, Niederlande
- Desktop- und Serversupport, Hard- und Software
  - Second and third level support für ca. 800 Benutzer  
Deutsch, Englisch und Niederländisch
  - Troubleshooting LAN/WAN, ActiveDirectory (Benutzer  
anlegen u. verwalten), Printserver, Exchange, DHCP,  
Assetmanagement-Verwaltung, und vieles mehr.
- 1995 – 1998                    **Produktspezialist im Kundenservice**  
**Office Depot International** (Viking), Venlo, Niederlande
- Product Support, Customer Relations Germany
- 1995 - 1995                    **Warehouse Manager**  
**ERACO** GmbH , Moers, Deutschland
- 1985 - 1994                    **Auslieferungsfahrer**, später **Einkauf**  
**Müller Moers** GmbH , Moers, Deutschland
- Dispo und Lieferverkehr
- 1984 – 1985                    **Paketfahrer**  
**UPS**, Wesel, Deutschland

## **AUSBILDUNG**

- 1974 – 1979                    **Fachhochschulreife**  
Realschule Rheinkamp, Moers
- 1979 – 1983                    **Radio- und Fernsehtechniker**  
Berufsschule Moers
- März 2001                    **Supporting Windows 2000 Professional & Server**  
Gildeopleiding, Roermond, Niederlande
- September 2002                **Netzwerk Training Basics TCP/IP und Cisco ICND**  
Azlan Neuss, Deutschland

## BESONDERE KENNTNISSE

EDV:	Magento 2, Odoo V11, SAP, AS400, MS-Windows, Linux, MS-Server, MS-Office, CMS, HTML, Wordpress, MS-BC17
Sprachkenntnisse	Deutsch (nativ), Englisch, Niederländisch
Führerschein	Klasse B und BE

## HOBBYS & INTERESSEN

Harfe und Keyboard spielen  
Entwicklung von Webseiten  
Segeln  
Mittelalter Reenactment



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Address: Dorperheideweg 34 / 2139  
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Nationality: German

Resume online: [www.online-lernportal.de/cv-michaela-weiser](http://www.online-lernportal.de/cv-michaela-weiser)

## Work experience

- 11.04.2023 – 10.04.2024     **Customer Service / Inside Sales**  
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Tel.: 0615119403, E-Mail: Heidi.lederhilger@oce.com
- Kanban Management and Support
  - Inventory Management
  - Replenishment
- 20.11.2017 – 07.03.2018    **Warehouse employee PVH / Tommy Hilfiger**  
**PVH** via Adecco Logistics, Venlo, The Netherlands
- Order picking of clothes with order lists or scanner, if necessary labeling. Preparing orders for shipping.
- 1.11.2015 – 20.11.2017    **Internetmarketing / E-Commerce**  
www.online-lernportal.de
- Development , design and construction of the website
  - Affiliate Marketing based on blog articles
  - SEO, SEA, E-Mail-Marketing
- 03.2012 – 1.11.2015    **E-Commerce Affiliate Specialist for DE, AT, CH, NL and BE**  
**Office Depot Int.**, E-commerce, Venlo, The Netherlands
- Bannerdesign, Salesrallye, Cashback-Promotions
  - Salesvalidation, Workig with price comparison sites via Shop2market
  - E-bay shopdesign and Itemsetup
- 10.2011 – 03.2012    **Single point of contact for Webshop Techdepot / XtremeOffice NL and DE**  
**Office Depot–Techdepot** Venlo, Niederlande
- Order processing, Product Support
  - Complaints management, Track und Trace

- 1998 – 2011                      **Senior PC-Technician**  
**Office Depot Int.**, Venlo, The Netherlands
- Install and support hard- and software, desktops and server
  - Second and third level support for approximately 800 user (dutch, english and german)
  - Troubleshooting LAN/WAN, ActiveDirectory (create user), Printserver, Exchange, DHCP, Assetmanagement and any many other things
- 1995 – 1998                      **Productspecialist all products and Customerservice**  
**Office Depot International (Viking)**, Venlo, The Netherlands
- Product Support, Customer Relations Germany
- 1995 - 1995                      **Warehouse Manager**  
**ERACO GmbH** , Moers, Germany
- 1985 - 1994                      **Merchandising, later purchasing**  
**Müller Moers GmbH** , Moers, Germany
- Controlling in and outs, order products
- 1984 – 1985                      **truck driver**  
**UPS**, Wesel, Germany

## Education

- 1974 – 1979                      **Fachhochschulreife**  
high school, Rheinkamp, Moers, Germany
- 1979 – 1983                      **Radio- and television technician**  
Technical school Moers, Germany
- March 2001                      **Supporting Windows 2000 Professional & Server**  
Gildeopleiding, Roermond, The Netherlands
- September 2002                      **Network Training Basics TCP/IP und Cisco ICND**  
Azlan Neuss, Germany

## SPECIAL KNOWLEDGE

EDV:	Magento 2, Odoo V11, SAP, AS400, MS-Windows, Linux, MS-Server, MS-Office, CMS, HTML, Wordpress. MS-BC17
language skills	German (nativ), English, Dutch
driver's license	Class B und BE

## Hobbys and Interests

Playing harp and keyboard  
Development of websites  
Sailing  
Medieval reenactment